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# NVCAC AGM 2020 | COMMUNICATIONS REPORT Stephanie Kiernan

November 15, 2020



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### Dear Board and Membership,

This has been an extraordinary year of experience working with the Board. I feel privileged to have had the opportunity to serve the creative community of the Nicola Valley in a small way. We've shown great resilience in the face of great adversity, rising to the challenges that included a global pandemic, lock-down, state of emergency status, personal losses and a location move. We have accomplished so much.

As we look to the future, the Arts Council we continue to **build community**, continue to **engage**, **educate**, **enrich**, **entertain** and **enliven** the Nicola Valley through strategic programming that critically attracts membership.

## STRENGTHENING Membership, Communication and Visual Identity

#### How can we grow and retain membership of the Arts Council? Why does it matter?

Funding, outreach, innovation, education, diversity are just a few reasons, but how does our visual identity achieve this?

A strong visual identity attracts new membership, engage non-members and retain existing. A key facet of the membership growth potential and retention is our visual identity. It instills credibility and commitment to our purpose. From our onsite signage, newspaper advertising, website, to the email communications to social media, it all strengthens the awareness, integrity and strategic objectives of our arts council for years to come.

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#### 1) Digital Communication – Direct Email

The current subscribing number for our newsletter or email blasts stands at 230 individuals. To be most effective, this should really be over 500 people – made up of members and non-members. The idea is to spread the word, uplift the brand and build membership. This newsletter is a marketing tool for outreach. We are shifting from the idea that a newsletter is an exclusive benefit to membership. When organizations want to build their membership, getting their message out is key and a newsletter in digital form is one of those tools.

#### **OUR EMAIL PLATFORM - MAILCHIMP:**

- Is polished, professional looking, giving us a brand standard of excellence
- keeps track of each deployment
- provides reporting of engagement effectiveness
- is appreciated by the membership; every email deployment garners compliments and positive feedback

"What an amazing transformation this Council has taken. I'm proud to pay membership and support all of you." Fondly, Suzy Ireland

"Thanks for the email newsletter. My compliments to those to put this together. It is very well done, with the intro picture and then the article. Nice format." Regards, Richard Lepinsky

"Love the newsletter. Absolutely love it! Well done and thank you." Jane Bartle, May 18, 2020

### 2) Monthly Insertion with The Merritt Herald

We committed to a monthly 3"x5" colour insertion with the Herald, \$54.86 From last year's advertisement to lock-down in March "Now more than ever, arts & culture", to revealing the new Arts Centre and location, we are starting to build a great brand.







